

PAPER

ONLINE LEARNING GUIDE



It's not always easy to work with a tutor online. Here's a little guidance on how to get started.

Stuck on your homework?

Start a session with a tutor.

- Type out the question you need help with into the bar on your dashboard.
- Or click "Ask a tutor" underneath the subject you need help with.

If the tutor asks:

"What have you tried so far?" or
"Where do you think we should start?"

- Do you know what your first step is? Let the tutor know!
- "This is my work so far." Upload, draw, or type what you've done so far.
- "I haven't tried anything, I haven't started yet."
- "I'm confused about this problem."

"What did you learn about this in class?"

- Send a picture or screenshot of your notes.
- "I don't remember learning this in class."

How do you begin?

Tell the tutor what you need help with.

- "Hi! I'm in ___ grade, I need help with ___!"
- "Hi, I was absent when my teacher taught _____."

If you're stuck, or not following an explanation:

- "Can you try explaining another way?"
- "Can you draw it out for me?"
- "I'm not following. Can you try again?"
- "I'm not sure what to do next."

Key Reminders

- Tutors are real people! Please be kind :)
- Remember to say hello
- If you do not get a response right away, don't stress! The tutor will be right with you.